



# MONDAY, MARCH 7, 2016 TENNESSEE HOSPITAL ASSOCIATION

Virginia Way Conference Center 5201 Virginia Way ~ Brentwood, TN 37027

### 7:45 Registration & Continental Breakfast

### 8:15 Welcome/Introductions

# 8:30 Changing Culture from the Ground-Up: Integrating Residents into Institutional Improvement Efforts

#### Donald W. Brady, MD

Senior Associate Dean for Graduate Medical Education and Continuing Professional Development/DIO Vanderbilt School of Medicine

At the conclusion of this session, the learner should be able to:

- Identify ways to align resident interest in quality improvement with institutional goals
- Design methods to incorporate organizational culture change principles into resident learning activities
- Understand the benefit of engaging conversations between the c-suite and residents for the benefit of both

# 9:45 **Building and Utilizing the 10-year Dashboard:**Institutional Oversight of Program Improvement

#### Catherine M. Eckart, MBA

Executive Director for Graduate Medical Education/Associate DIO Stony Brook Medicine

At the conclusion of this session, the learner should be able to:

- Identify for our programs the areas in need of attention from several data sources by creating an illustrative institutional compliance dashboard
- Understand the integration of these data into program and institutional oversight in the new Accreditation System, the selfstudy site visits, the CLER visits and assessment of the specialty-specific milestones
- Appreciate the need to build the Annual Institutional Review (AIR) from the information gathered, assessed and discussed
  in the Dashboard
- Evaluate the capacity and limitations of institutional dashboards when providing program oversight and accountability

#### 10:45 Break

### 11:00 Physician Wellbeing: Resilience to Burnout

## Mary Yarbrough, MD, MPH, FACOEM

Executive Director, Faculty/Staff Health and Wellness Programs Vanderbilt School of Medicine

Jim Kendall, LCSW, CEAP

Manager of Work/Life Connections Vanderbilt Health & Wellness

At the conclusion of this session, the learner should be able to:

- Define ways of recognizing stress, depression and burnout in trainees
- Create interventions to promote well-being and building resilience
- Identify resources in your organization to address the continuum of physician well-being

Networking Lunch - One copy of AHME's Guide to Medical Education in the Teaching Hospital and one copy of Remediation of the Struggling Medical Learner will be given away!

12:45 We Owe It to Our Learners: **Providing Meaningful Feedback to Residents**  Frederick M. Schiavone, MD, FACEP Vice Dean for Graduate Medical Education/DIO Stony Brook Medicine

At the conclusion of this session, the learner should be able to:

- Describe the essential elements of giving effective and meaningful feedback, including the impact of the learning environment
- Evaluate usefulness of current assessment methods and tools in use in your program and/or institution
- Identify opportunities for high quality feedback to be given ongoing, formative, constructive, summative to learners in a "just in time" mode
- Construct a practical model for effectively giving and receiving feedback in multiple patient care settings that results in performance improvement and learner satisfaction

#### 1:45 **Break**

#### 2:00 **Effective Communication: The Program Director and Coordinator Perspectives**

## John 'Jay' Wellons, MD, MSPH

**Neurosurgery Residency Program Director** Vanderbilt University Medical Center

**Neurosurgery Residency Program Coordinator** Vanderbilt University Medical Center

At the conclusion of this session, the learner should be able to:

- Describe four common communication styles
- Understand your personal communication style and that of your audience
- Identify ways to engage in active listening
- Create a list of roles and responsibilities within the program
- Develop a timeline or flowchart to assist in accomplishing specific tasks

#### 3:00 **Orientation Redesign**

#### Catherine M. Eckart, MBA

Executive Director for Graduate Medical Education/Associate DIO Stony Brook Medicine

#### Frederick M. Schiavone, MD, FACEP

Vice Dean for Graduate Medical Education/DIO

**Stony Brook Medicine** 

- Identify how CLER focus areas can be incorporated into residency training, beginning with New Resident Orientation
- Design an outcomes-based evaluation of resident behavior related to some or all of the "CLER Pathways to Excellence"
- Begin to change culture as new residents start training with experientially-derived behaviors

#### 4:00 Wrap-Up and Evaluation

## WITH OUR TIERED PRICING, ALL OF YOUR STAFF CAN ATTEND!

Up to 5 people: \$275 (members)/\$350 (non-members) 6-10 people: \$225 (members)/\$300 (non-members) 11 or more people: \$175 (members)/\$250 (non-members)

**REGISTER ON-LINE AT WWW.AHME.ORG** 

#### **Hotel Information**

Sleeping rooms are available for March 6 and March 7 at the Candlewood Suites Nashville.

Rates are \$102.99 (queen) and \$122.99 (up to 4) plus tax and fees. Be sure to mention the "Association for Hospital Medical Education" group name when you make your reservation.

## **HURRY! RESERVATIONS ARE AVAILABLE ON A** FIRST-COME, FIRST-SERVED BASIS ONLY.

Call 1-615-309-0600

Hotel address: 5129 Virginia Way ~ Brentwood, TN 37027



## **AHME Academy Registration Form**

March 7, 2016

Tennessee Hospital Association ~ Virginia Way Conference Center

5201 Virginia Way ~ Brentwood, TN 37027

All payment options (including pay by check) are available on-line. Attendees are strongly encouraged to register electronically at <a href="https://www.AHME.org">www.AHME.org</a>.

If that is not possible, please proceed with completing this form.

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Cancellation Policy: In the event of cancellation, a refund of the registration fee, less a 25% administration fee, may be obtained only by written request to the AHME Accountant (tricia@ahme.org) by February 29, 2016.